

# Team Innovation LLC

## Tom Boulet, Principal



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### KEY ACHIEVEMENTS

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- Led 10+ successful Agile Transformations at a variety of types and sizes of business substantially increasing their effectiveness and employee satisfaction
- Led a large Value Stream workshop which led to a streamlined 15-team organization
- Architected a simplified security layer underlying 15 web applications and led its implementation
- Led a product workshop with fish and data experts for a non-profit in Penang, Malaysia

### SKILLS

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Agile Coaching • Technical Coaching • Technical • Product • Portfolio Management

SAFe • Scrum • Kanban • Agile Software Dev • DevOps

Design Thinking session facilitation • Lean-Agile Hardware development

JavaScript • Node.js • Angular.js • MongoDB • Docker • AWS deployment

TDD • BDD • Gherkin • Cucumber

### EDUCATION AND CERTS

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- MEd, Harvard University
- BA, Boston College, Cum Laude
- Scrum, Lean, SAFe SPC6
- Java Certified Developer

### PROFESSIONAL SUMMARY

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Pragmatic, results-oriented Agile and Technical Coach. Engaging trainer in technical, DevOps, SAFe and Scrum trainer. 15 years of experience improving organizations through Agile transformation at all levels, technical education, application development, and strategy and problem-solving facilitation. 10 years as Web, JavaScript, Java developer and tech lead. My guiding principle is always to find the simplest solution—investing the time to reduce process and code complexity to increase speed of delivery with high quality.

### PROJECT EXPERIENCE

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**ICON Agility Services** **June 2017 to present**  
**SAFe/Agile & DevOps Coach & Trainer**

**Inspira Financial** **January 2024 to September 2024**  
**Lean-Agile SAFe Team, ART & Portfolio Coach**

Agile Transformation including Value Stream ID workshop, 3 ARTs, hiring 2 RTEs, LPM coaching and DevOps, POPM, Team, Scrum Master and Agile leadership class.

**Haldex/SAFHolland** **January 2023 to July 2023**  
**Lean-Agile SAFe Hardware Development Transformation Coaching**

Customized a Lean-Agile transformation in a global tractor trailer brake parts manufacturer including training, coaching and PI Planning facilitation.

**WorldFish** **November 2022**  
**Product Development workshop for non-profit organization**

Led 3-day workshop to guide principals to clarify outcomes for a large development effort

**Various companies** **June to November 2022**  
**Training SAFe Agile Development and other SAFe courses**

**IoanDepot** **March to May 2022**  
**Lean-Agile SAFe Program & Portfolio Coach/Trainer**

Agile Transformation including LPM and Product coaching and Value Stream ID workshops for 2 ARTs

**American Express** **October 2021 to February 2022**  
**Lean-Agile SAFe Team, Program & Portfolio Coach/Trainer**

Guided the Recruitment and Talent organization in becoming a product organization. Adapted SAFe ART for their culture

## RECOMMENDATIONS

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*“Through all my interactions, Tom has consistently contributed to driving success. He is a pleasure to work with, and his insights into practical ways to help teams align and achieve their goals are second to none.”*

*—Jean-François Chénier, Chief Product Officer at AgUnity, non-profit*

*“What I admired most about Tom was his ability to think big picture and out of the box. He was strategic and could brainstorm ideas with the best of them. His many years of experience as a developer, in IT, and as an Agile expert was invaluable to the organization. And his ability to share and clearly communicate this knowledge with others was remarkable.”*

*—Maria Tacadena, Agile Transformation Director, fintech*

*“Tom's engaging, deeply knowledgeable, and humorous approach to Agile, code creation, and quality fostered a flow of information and learning that teams easily incorporated into their workflows and behaviors.”*

*—Greg Manto, Technical Agile Coach, insurance industry*

## PROJECT EXPERIENCE (continued)

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### **MetLife Insurance SAFe Instructor**

**June 2021 to September 2021**

Providing multiple training courses, including SAFe Agile Software Engineer, SAFe for Teams, SAFe POPM and SAFe SSM

### **First Command Financial Planning Lean-Agile SAFe Team, Program & Portfolio Coach & Trainer**

**December 2019 to April 2021**

Agile transformation at all levels to a Lead-Agile view of strategic workflow working along with 3 other ICON Agile/SAFe Coaches

### **Fidelity Investments, Cyber Security Division Agile Lead & Trainer**

**April 2019 to September 2019**

Integrated Agile principles into existing Product Model transformation across a 700-person IT division at multiple global sites

### **Exxon Mobil, IT Infrastructure Lean-Agile SAFe Program Coach & Trainer**

**October 2018 to May 2019**

Coordinated with 6 other coaches both internal and external in an Agile Transformation of the Infrastructure group.

### **Aegon Asset Management Lean-Agile SAFe Coach & Trainer**

**November 2017 to September 2018**

Agile Transformation including 2 data warehouse Scrum teams, 2 IT systems Kanban teams, and a Kanban System team

### **Sallie Mae Lean-Agile SAFe Coach & Trainer**

**June 2017 to November 2017**

Coached 8+ Agile teams across two company locations in a multi-train SAFe transformation, leading several Agile and UX in training sessions.

### **IBM Agile Coach, IBM Agile Academy**

**July 1997 to June 2017**

Coordinated a team of coaches in the Agile Transformation of the 22,000 person IT Organization including travelling throughout the US leading multiday training sessions, creating training materials, and developing the working model.

### **Scrum Master, Technical Lead and Agile Coach**

Tech lead for teams in the US, China, and India toward continuous integration and delivery as well as training executives in SAFe and Agile principles.

### **Software Engineer and Business Analyst**

Developed and implemented a team-based customer support model in the Lotus Support organization in North Reading, MA and Austin, TX